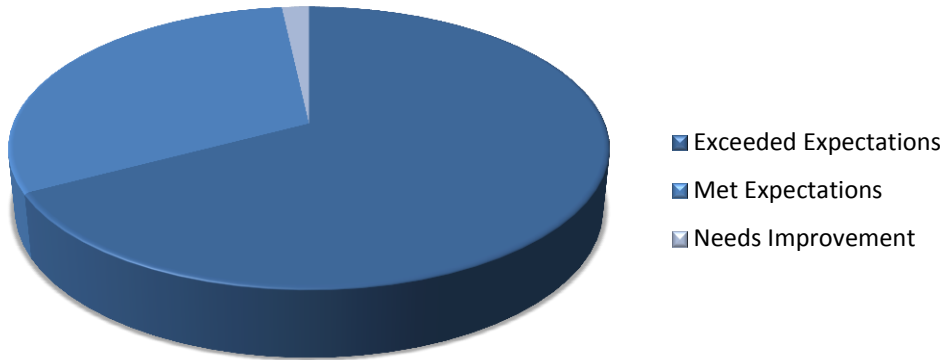
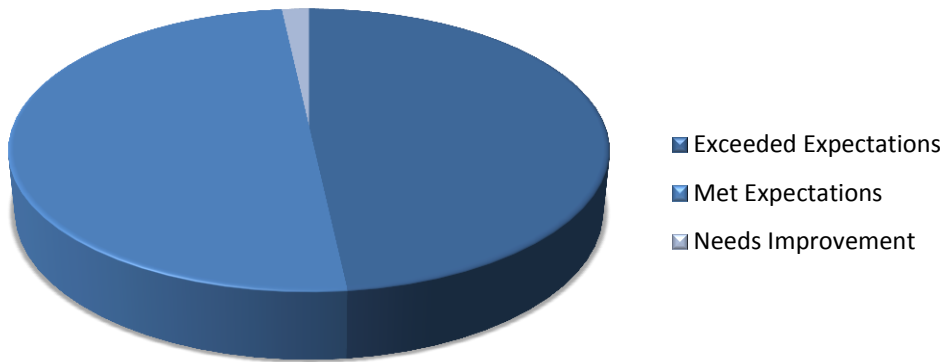


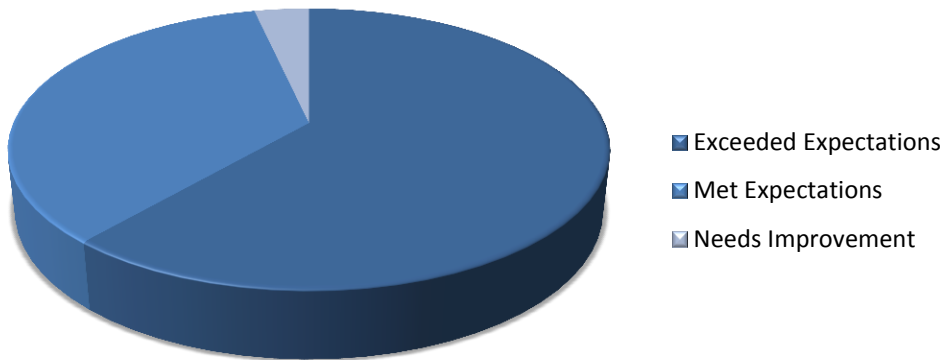
1. How would you rate the courtesy and professionalism our Senior Customer Service Administrator, Jaime Wittmaier?



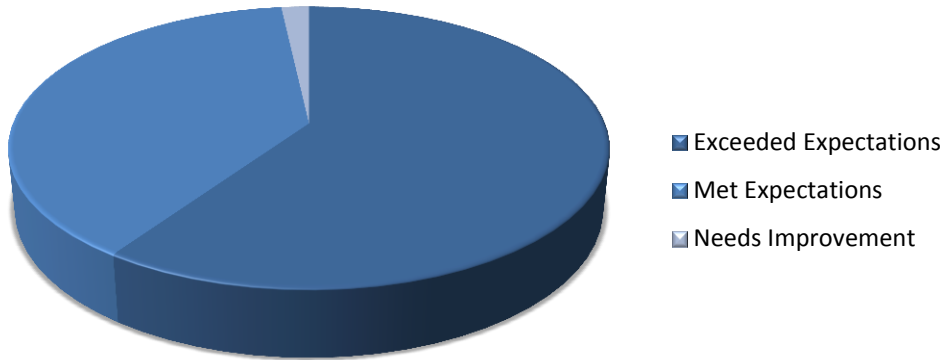
2. How would you rate the response time of our Technical Support Specialists for your service requests?



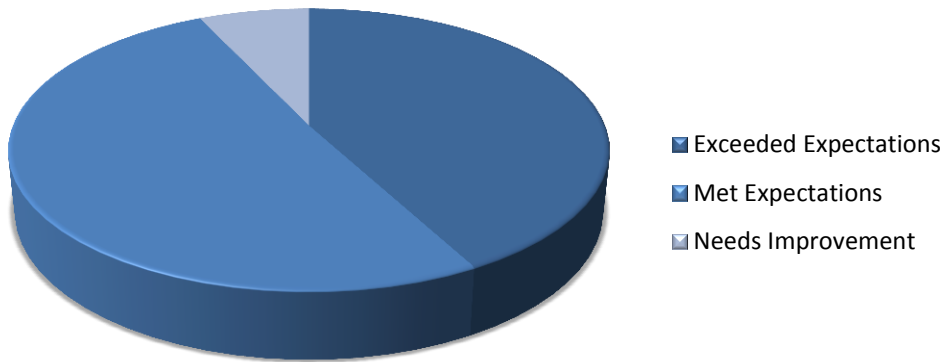
3. How would you rate our Senior Customer Service Administrator's ability to communicate your service requests to our Technical Support Specialists?



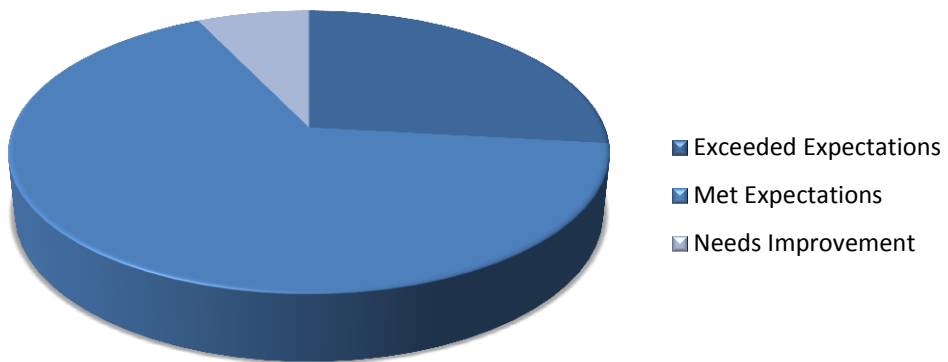
4. How would you rate the courtesy and professionalism of our Technical Support Specialists?



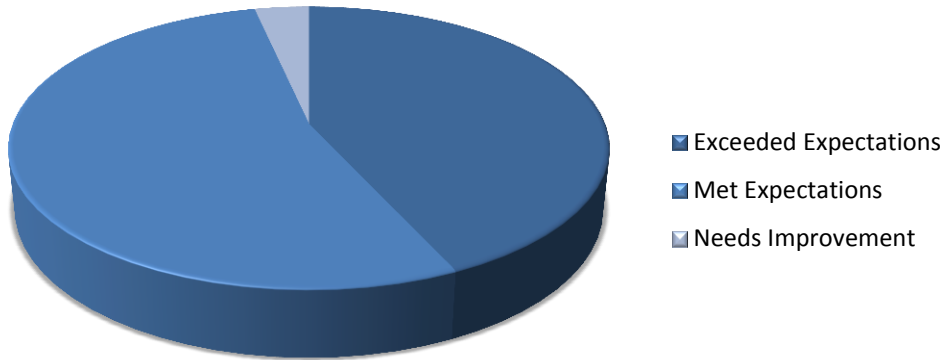
5. How would you rate the product knowledge of our Technical Support Specialists?



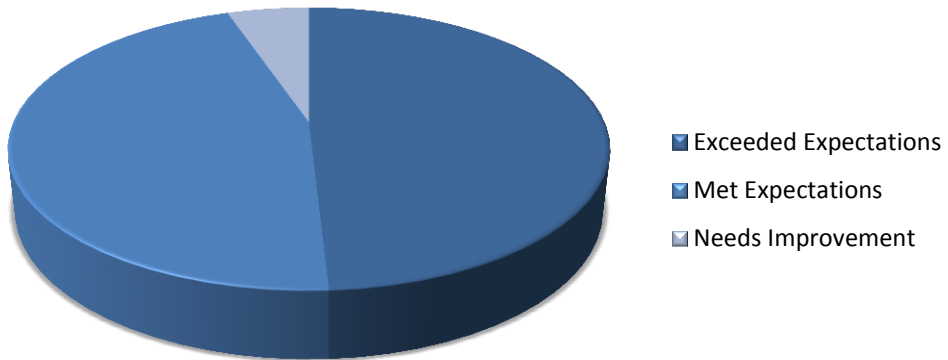
6. How would you rate the frequency of progress updates provided for your service requests?



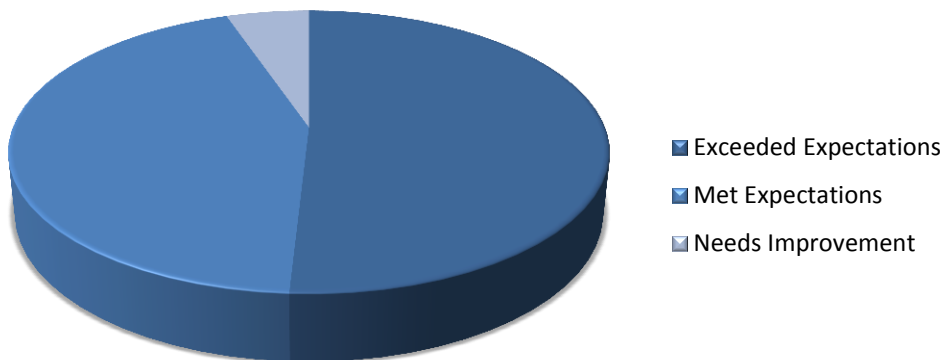
7. How would you rate the turnaround time for your service requests to reach resolution?



8. How would you rate the frequency in which our Senior Customer Service Administrator followed up on your service requests to ensure resolution?



9. How would you rate your overall experience with the service you were provided?



10. How would you rate the overall performance and stability of your BusComm supported products?

